

FAQ PUBLIC SWIM GROUP RATE RESERVATIONS

2024 Swim Season

THIS RESERVATION DOES NOT INCLUDE A POOL OR PICNIC TABLE, IT ONLY ALLOWS YOUR GROUP TO RECEIVE THE \$4.50 RATE

1. **Where can group swim rate reservations be made?**
 - a. Online only here: <https://chprsa.activityreg.com>
 - i. Select "Register"/Programs or Activities/Public Swim Group Reservations
2. **What days are group swim rate reservations available?**
 - a. Monday-Friday.
 - b. If you want a group rate outside of those days, please email audrey@cottonwoodheights.com
3. **When does the portal open for pre-registration?**
 - a. Registration will open:
 - i. May 6th at 10am.
4. **How many swimmers are required for the discount?**
 - a. The minimum is 25.
5. **What are the session times?**
 - a. 12pm-4pm (1pm-4pm on Wednesday) or 4pm-8pm (Fridays are 4pm-7pm).
6. **How many group rate reservations are allowed each session?**
 - a. 75. If we have met our group reservation capacity but not our pool capacity you are welcome to swim but will not get the discount. Once we have met our pool capacity, groups over 25 will not be allowed to enter the pool.
7. **What is the discounted rate per person?**
 - a. \$4.50 for both youth and adult.
8. **Are discounts available day of?**
 - a. No. Discounts will not be available without a reservation.
9. **Can pre-registered groups bring additional swimmers?**
 - a. Yes they can, but they do not get the discount.
10. **Can I get a refund if some of my group doesn't show up?**
 - a. Refunds for any portion of your transaction will not be available.
 - b. **No refunds will be given for inclement weather, nor will the indoor pools open.**
11. **Is a table included in my reservation?**
 - a. All tables are first come first serve. We do not reserve tables.
12. **Can I rent out a pool for my group?**
 - a. We do not rent out any of our outdoor pools.